



In response to the worldwide outbreak of the Coronavirus (COVID-19), Hardy Process Solutions has taken steps to maintain business continuity while protecting the health and well-being of our employees, customers and suppliers. Safety and health are our top priorities.

Hardy Continues to Operate and Serve Our Customers

As a supplier of precision instrumentation and sensors used in Critical Infrastructure Sectors, including pharmaceutical, chemical, petroleum, forest products, aggregate /mining, and food manufacturing, food processing, and storage facilities; we must maintain business continuity to fulfill our role in these critical supply chains. To meet the needs of our critical customers and to protect the safety and health of our employees, we are updating our guidance based on the most recent guidelines from international health organizations, local, state and federal governments and our own safety protocols:

Current Operating Conditions:

As of March 20, 2020 Hardy is still operating at near 100% capacity

- We are accepting, entering and acknowledging orders normally and without disruption.
- Similarly, our production and delivery schedules remain uninterrupted and we will continue to produce essential products as long as it remains safe to do so.
- Our sales and service operations remain at normal staffing levels and we stand-ready to meet the needs of our customers.

To Maintain Business Continuity:

- Our Operations' team proactively worked to secure all materials in our supply-chain that were potentially in short-supply
- Our team has taken advanced positions on critical components for high-usage SKUs.
- We have increased safety stock levels to ensure we have the products our customers need
- Our production team is analyzing our current backlog to identify opportunities to build ahead.
- We are in close contact with suppliers to identify any disruption to our supply chain.

Travel Restrictions:

- Hardy has restricted all international air travel until further notice.
- Domestic air travel is reviewed on a case-by-case basis but should be limited to essential customer visits and as long as CDC and WHO recommended mitigation techniques are followed.

Vendors:

To our vendors, we ask that all business-related issues take place virtually or by phone. We are not accepting vendor visits until further notice. We appreciate your support to ensure the safety of our employees and yours.

We are in unprecedented times and our first priority is to protect the safety of our most valuable resource, our employees. While we anticipate supply-chain disruptions, we have done our best to prepare for it and we will do our best to make sure that we provide the very best service possible.

Chris Prazak
President, Hardy Process Solutions